

Refund Policy

This policy is applicable to all camp activities where Westmoreland Fayette Council collects a fee or a deposit for a resident camp, day camp, council/district event or activity, or training.

1. Refund requests will only be considered if submitted by regular mail sent to:

For Resident Camps

Camp Staff Advisor/Camp Director
Westmoreland Fayette Council
2 Garden Center Drive
Greensburg, PA 15601

For All Other Activities

District Executive
Westmoreland Fayette Council
2 Garden Center Drive
Greensburg, PA 15601

2. For Resident Camps:

- a. Any required deposits shall be **NON-REFUNDABLE**.
- b. Refund of fees, outside of a deposit, will be processed on a sliding scale according to the following guidelines:
 - i. Requests received 30 or more days before the event – you will receive **100%** of the total event fee, less the **NON-REFUNDABLE** deposit.
 - ii. Requests received 14 – 29 days before the event – you will receive **50%** of the total event fee, less the **NON-REFUNDABLE** deposit.
 - iii. Requests received less than 14 days before the day of the event – you will receive **25%** of the total event fee, less the **NON-REFUNDABLE** deposit.

3. For All Other Activities:

- a. Any required deposits shall be **NON-REFUNDABLE**.
- b. Requests received less than 14 days before the day of the event will not be considered.

4. For events where you register as a unit, registrations are transferrable within the same unit to a Scout or adult leader not currently registered for the activity.

5. In the event of a documented medical reason (doctor's note required), a death in the family, a natural disaster, or a declared emergency – refund request must be submitted within fourteen (14) days following the end of the applicable activity.

6. Approved refunds will be processed within thirty (30) days of their receipt and all deposit will be made to the Unit. The unit will be responsible for the disbursement of those fees to the correct family. In Council Units, fees will be deposited into the Units account at the Council Service Center.

7. If an activity is cancelled or postponed by our council and the participant cannot attend on the alternate date, a refund request of the full fee will need to be submitted to process the refund.

8. Recognizing that we are here to “help other people at all times,” regardless of the policies set out above, full or partial refunds may be granted for special hardship cases. Special hardship cases may include personal illness or family emergencies. Special hardship case refunds will be promptly considered and granted or denied by the Camp's Staff Advisor or Camp Director.